

STORM ELITE 2024 PAYMENT POLICY & CANCELLATION FEES

- In full payments for squad fees must be paid by Saturday February 24th, 2024.
- We do not refund for missed classes or withdrawal mid-term, including competition/uniform fees already paid. This includes payment in full except under exceptional circumstances (at the discretion of Storm Elite management)
- Ezy pay Payment plans will only be cancelled after enrolment once the Cancellation Fee is paid or under exceptional circumstances (at the discretion of Storm Elite management).
 - Term 1 Cancellation Fee: \$150 ALL STAR/ \$75 NOVICE
 - Term 2 Cancellation Fee: \$200 ALL STAR/ \$100 NOVICE
 - Term 3 Cancellation Fee: \$300 ALL STAR/ \$125 NOVICE
 - Term 4 Cancellation Fee: \$400 ALL STAR/ \$150 NOVICE
- The cancellation fee covers a range of expenses Storm Elite incurs due to athlete withdrawal. These include but are not limited to pre-paid administration and competition fees, staff costs associated with re-choreography of routine, the addition of new athletes into established squads and the associated costs of their competition entry.
- No payment plans will be cancelled beyond September 20th, 2024 without a doctors certificate.
- We must have confirmation in writing via email from a parent or guardian (if athlete is under 18) or from the athlete themselves (if 18+) before an athlete is considered withdrawn.
- Ezy pay will email customers directly should any payments fail with details of how to rectify accounts in arrears. Multiple failed EzyPay payments will result in students being unable to participate in class until their account is brought up to date.
- Once the initial Ezy pay plan is setup, customers may speak to reception or email info@stormelite.net to make changes (day of the week for weekly and fortnightly or day of the month for monthly plans) to match up with their personal income dates. Reception can also update change of payment details.
- Payments for private lessons are due on the day.
- Flex and Flyer classes will be invoiced via email at the beginning of each term and are due in full by week 2 of each term.